

SJ Exhibit 17

From: Maxwell, Marilyn <maxwellm@stlouis-mo.gov>
Sent: Tuesday, September 17, 2019 8:11 AM CDT
To: Judy Armstrong <armstrongju@stlouis-mo.gov>
Subject: Fwd: FW: 20140314-8368 Fire.pdf
Attachment(s): "SOW 18-19 PARKS DEPT..pdf", "SOW 18-19 FIRE DEPT..pdf", "SOW 2018-2019 STREETS DEPT..pdf"

----- Forwarded message -----

From: BEAUCHAMP, LISA R <ls2821@att.com>
Date: Tue, Sep 17, 2019 at 8:04 AM
Subject: FW: 20140314-8368 Fire.pdf
To: maxwellm@stlouis-mo.gov <maxwellm@stlouis-mo.gov>, Garavaglia, James <garavagliaj@stlouis-mo.gov>
Cc: GANT, PATRICK J <pg9751@att.com>, HARP, MARY L <mh503u@att.com>, COOPER, DEBRA E <dc7254@att.com>

Marilyn & Jim,

I am following up on the attached 3 maintenance agreements which are up for renewal this month. Can you please let me know how you want to proceed?

Lisa Beauchamp

Customer Contracts Specialist

AFO – Business Services

AT&T Technology and Operations

54 N Mill Street Pontiac, MI 48342

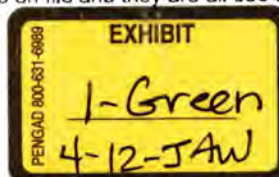
248-456-9643 | ls2821@att.com

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From: BEAUCHAMP, LISA R
Sent: Thursday, August 22, 2019 9:03 AM
To: maxwellm@stlouis-mo.gov; Garavaglia, James <garavagliaj@stlouis-mo.gov>
Cc: GANT, PATRICK J <pg9751@att.com>; HARP, MARY L <mh503u@att.com>; COOPER, DEBRA E <dc7254@att.com>
Subject: RE: 20140314-8368 Fire.pdf

Marilyn,

Attached are the 3 maintenance agreements we have on file and they are all due to expire next month. Will you be



SJ Exhibit

17

STL002155

renewing these services with AT&T? If so, I can prepare new SOW's for the new term. All pricing will remain the same. In the past, I worked with Jim Garavaglia with the City, so I have included him on this email.

Thank you,

Lisa Beauchamp

Customer Contracts Specialist

AFO – Business Services

AT&T Technology and Operations

54 N Mill Street Pontiac, MI 48342

248-456-9643 | ls2821@att.com

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From: COOPER, DEBRA E <dc7254@att.com>

Sent: Tuesday, August 13, 2019 9:35 AM

To: maxwellm@stlouis-mo.gov

Cc: GANT, PATRICK J <pg9751@att.com>; HARP, MARY L <mh503u@att.com>; BEAUCHAMP, LISA R <ls2821@att.com>

Subject: FW: 20140314-8368 Fire.pdf

Marilyn,

Lisa will be in touch with you regarding your renewal once she returns from vacation on Monday. However, your maintenance is good through September 10th.

Regards,

Debbie Cooper

AT&T Consulting & Network Integration

Skype- (314)450-2536

Fax- (314)335-5738

dc7254@att.com

STL002156

From: HARP, MARY L
Sent: Monday, August 12, 2019 2:08 PM
To: COOPER, DEBRA E <dc7254@att.com>
Cc: GANT, PATRICK J <pg9751@att.com>; Maxwell, Marilyn <maxwellm@stlouis-mo.gov>
Subject: 20140314-8368 Fire.pdf

Deb and Pat

City of St. Louis is trying to figure out if this is under contract. DataComm says it is.

Can you let me know?

Is this equipment under contract? Marilyn Maxwell with the City is copied. I will be out of the office soon and I don't want them without answers while I'm out.

Mary

Mary Harp

AT&T

Client Solutions Executive,

State Local and Education

618 219-0037

mary.harp@att.com

Nation's Fastest Network* **Nation's Best Network.****

*Based on analysis by Ookla® of Speedtest Intelligence® data average download speeds for Q1 2019. **According to America's biggest test as announced by Global Wireless Solutions last fall.

Helpful Maintenance Numbers:

888-613-6330 MIS/ IP Maintenance

800-332-1321 Legacy SBC

800-247-2020 Legacy BellSouth

800-829-1011 AT&T Local Service Tech Support

800-222-1000 Outage/ Service Troubles/ Service Assurance

800-325-5555 Advanced Toll Free Features

<20140314-8368 Fire.pdf>

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Marilyn Maxwell
Telecommunications Specialist
City of St. Louis
Comptroller's Office
1520 Market Street Suite 3005
St. Louis, MO 63103
Phone: (314) 657 3417
Fax: (314) 588 0550
E mail: MaxwellM@stlouis-mo.gov

20140314-8368-4



STATEMENT OF WORK
(City of St Louis - Fire Dept - CS1000 Maintenance)

132039UA

Sub-Rider D7 Statement of Work
AT&T Equipment Resale and Related Services Pricing Schedule

Pricing Schedule ECATS No. 20140314-8368

SOW ECATS No.:

CPR:

UA

66102024

132039UA

CUSTOMER Name (City of St Louis)	AT&T Corp ECATS No. (for pricing only, not for legal purposes)	AT&T Branch Sales Contact Name
City of St Louis	SBC Global Services, Inc. dba AT&T Global Services ("AT&T")	Name: Gaylon Blair, Jr.
CUSTOMER Address	AT&T Corp Address and Contact	AT&T Branch Sales Contact Information
Fire Department 1421 N Jefferson St Louis MO US 63106	One AT&T Plaza Dallas, TX 75202 Attn: General Attorney	Street Address City State / Province Country Domestic / International Zip Code Fax: Email: Sales/Branch Manager: SCVP Name:
CUSTOMER Contact		AT&T Contact Information
Name: Jim Garavaglia Title: Asset Manager Telephone: 314-622-4830 Fax: Email: garavagliaj@stlouis-mo.gov Billing Telephone Number: Customer Number:		Name: Address: City: State / Province: Country: Domestic / Intl / Zip Code: Telephone: Email:
CUSTOMER Billing Address		
Street Address St Louis MO US 63106 Name: Jim Garavaglia Title: Telephone: 314-522-2900 Fax: Email: garavagliaj@stlouis-mo.gov		

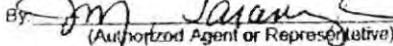
This Statement of Work ("SOW") constitutes a Quote until executed by Customer, at which time it will be considered an Order. The Quote expires sixty (60) days after the Date of Submission.

This SOW shall be void if not executed by Customer and received by AT&T within thirty (30) days of the date AT&T executed the, or if Customer alters, adds or deletes any of the provisions in the version executed by AT&T.

AT&T Global Services is an affiliate of AT&T Corp and is authorized to execute this SOW.

AGREED:

CUSTOMER: City of St Louis

By: 
(Authorized Agent or Representative)

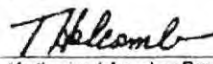
JIM GARAVAGLIA
(Typed or Printed Name)

(Title) DEPUTY COMPTROLLER

(Date) 10-23-18

AGREED:

AT&T Global Services

By: 
(Authorized Agent or Representative)

(Typed or Printed Name)

James Holcomb
(Title) Sr Solutions Architect
24 September 2018

(Date)

ra793f

Nortel 5/15/13 - Standard

STL002159



STATEMENT OF WORK
(City of St Louis – Fire Dept – CS1000 Maintenance)

Ship To Address: 1421 N Jefferson, St Louis MO 63106

Installation Site Address: 1421 N Jefferson, St Louis MO 63106

Date of Submission: 9/4/18

Purchase Order Number:

SELECTION OF EQUIPMENT SERVICE PLAN:

AT&T Voice Maintenance Solutions: ☒ Essential Plus ☐ Dedicated ☐ Custom

Support Levels: Technical Support (24X7) with Advanced Hardware Parts Replacement ☒ 24X7

Technical Support (8X5) with Advanced Hardware Parts Replacement ☐ 8X5

Initial Term: 1 Years From: 09/11/18 To: 09/10/19 Annual Price: \$ 11,374.42

Service Plan Payment Terms (default is annual): ☐ Prepay ☐ Annual ☐ Semi-Annual ☐ Quarterly ☐ Monthly

☐ Financing: (Name of Leasing Company)

PASS Basic Entitlement

Partner Assurance Support Services (PASS Basic) has been included for all applicable locations for the manufacturer to provide corrective software content to AT&T, such as software patches and updates to correct known software issues or defects on behalf of the Customer.

Please see the following exhibits:

Exhibit 1: Materials Covered for Maintenance



STATEMENT OF WORK
(City of St Louis – Fire Dept – CS1000 Maintenance)

Exhibit 1

Materials Covered for Maintenance:

CPR/Contract # : 66102024

**1421 N Jefferson
St Louis MO 63103**

Materials Covered:

**224 port/channel CS1000
4 channel Call Pilot
SEB modem
Maintenance terminal
Maintenance printer
External modem**

Maintenance includes all associated telephone sets unless otherwise specifically excluded below or in the associated terms and conditions of this Agreement.

EQUIPMENT NOT COVERED UNDER MAINTENANCE PLAN:

Application PC/servers, any materials not listed
Maintenance excludes headsets, portable telephones (cordless/wireless), answering machines, Contact Center servers, UPS systems, power conditioners and power supplies (including batteries and chargers), consumables and any Software which is at a revision level not supported by the Software licensor.

SPECIAL TERMS AND CONDITIONS:

The term for Maintenance Services (the Maintenance Term) and level of Maintenance Services are set forth in this Statement of Work. Upon expiration of the term of the Maintenance Services, Customer may request pricing for a renewal. Upon mutual agreement the parties will execute a new SOW for such renewal.

20140314-8368-6



STATEMENT OF WORK
(City of St Louis - Parks Dept - CS1000 Maintenance)

132039UA

Sub-Rider D7 Statement of Work
AT&T Equipment Resale and Related Services Pricing Schedule

Pricing Schedule ECATS No.: 20140314-8368

SOW ECATS No.:

CPR:

UA

00103351

132039UA

CUSTOMER (City of St Louis)	AT&T Corp. ("AT&T") (for resale offer only, designating entity other than AT&T Corp.)	AT&T Branch Sales Contact Information
City of St Louis	SBC Global Services, Inc. d/b/a AT&T Global Services ("AT&T")	Name: Geylon Blair, Jr.
CUSTOMER Address	AT&T Corp. Address and Contact	AT&T Branch Sales Contact Information
Parks Department 5800 Clayton Rd St Louis MO US 63110	One AT&T Plaza Dallas, TX 75202 Attn: General Attorney	Street Address City State / Province Country Domestic / International Zip Code Fax: Email: Sales/Branch Manager: SCVP Name:
CUSTOMER Contact		AT&T Contact Information
Name: Jim Garavaglia Title: Asset Manager Telephone: 314-622-4830 Fax: Email: garavagliaj@stlouis-mo.gov Billing Telephone Number Customer Number:		Name: Address: City: State / Province: Country: Domestic / Intl / Zip Code: Telephone: Email:
CUSTOMER Billing Address (B.O.B.)		
Street Address St Louis MO US 63106 Name: Jim Garavaglia Title: Telephone: 314-522-2900 Fax: Email: garavagliaj@stlouis-mo.gov		

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AT&T Global Services is an affiliate of AT&T Corp and is authorized to execute this SOW.

AGREED:

CUSTOMER: City of St Louis

By:

(Authorized Agent or Representative)

JIM GARAVAGLIA

(Typed or Printed Name)

(Title) DEPUTY COMPTROLLER

(Date) 10-23-18

Nortel 05/15/13 - Standard

AGREED:

AT&T Global Services

By:

(Authorized Agent or Representative)

(Typed or Printed Name)

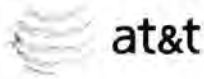
James Holcomb
Sr Solutions Architect
24 September 2018

(Title)

(Date)

ra793f

STL002162



STATEMENT OF WORK
(City of St Louis – Parks Dept – CS1000 Maintenance)

Ship To Address: 5600 Clayton Rd, St Louis MO 63110

Installation Site Address: 5600 Clayton Rd, St Louis MO 63110

Date of Submission: 9/4/18

Purchase Order Number:

SELECTION OF EQUIPMENT SERVICE PLAN:

AT&T Voice Maintenance Solutions: ☒ Essential Plus ☐ Dedicated ☐ Custom

Support Levels: Technical Support (24X7) with Advanced Hardware Parts Replacement ☒ 24X7

Technical Support (8X5) with Advanced Hardware Parts Replacement ☐ 8X5

Initial Term: 1 Years From: 09/11/18 To: 09/10/19 Annual Price: \$ 8,584.09

Service Plan Payment Terms (default is annual): ☐ Prepay ☐ Annual ☐ Semi-Annual ☐ Quarterly ☐ Monthly

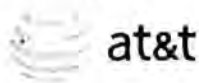
☐ Financing: (Name of Leasing Company)

PASS Basic Entitlement

Partner Assurance Support Services (PASS Basic) has been included for all applicable locations for the manufacturer to provide corrective software content to AT&T, such as software patches and updates to correct known software issues or defects on behalf of the Customer.

Please see the following exhibits:

Exhibit 1: Materials Covered for Maintenance



STATEMENT OF WORK
(City of St Louis – Parks Dept – CS1000 Maintenance)

Exhibit 1

Materials Covered for Maintenance:

CPR/Contract # : 66103351

**5600 Clayton Rd
St Louis MO 63110**

Materials Covered:

**192 port/channel CS1000
6 channel Call Pilot
SEB modem
Maintenance terminal
Maintenance printer
External modem**

Maintenance includes all associated telephone sets unless otherwise specifically excluded below or in the associated terms and conditions of this Agreement.

EQUIPMENT NOT COVERED UNDER MAINTENANCE PLAN:

Application PC/servers, any materials not listed
Maintenance excludes headsets, portable telephones (cordless/wireless), answering machines, Contact Center servers, UPS systems, power conditioners and power supplies (including batteries and chargers), consumables and any Software which is at a revision level not supported by the Software licensor.

SPECIAL TERMS AND CONDITIONS:

The term for Maintenance Services (the Maintenance Term) and level of Maintenance Services are set forth in this Statement of Work. Upon expiration of the term of the Maintenance Services, Customer may request pricing for a renewal. Upon mutual agreement the parties will execute a new SOW for such renewal.

20140314-8368-5

132039UA



STATEMENT OF WORK
(City of St Louis - Streets Dept - C91000 Maintenance)

Sub-Rider D7 Statement of Work
AT&T Equipment Resale and Related Services Pricing Schedule
 Pricing Schedule ECATS No.: 20140314-8368
 SOW ECATS No.:
 CPR: 68103487
 UA: 132039UA

CUSTOMER Local Name (Customer)	AT&T Corp. (AT&T) Address (AT&T)	AT&T Branch Sales Contact Name
City of St Louis	SBC Global Services, Inc. dba AT&T Global Services ("AT&T")	Name: Gaylon Blair, Jr.
CUSTOMER ADDRESS	AT&T Corp. Address (AT&T)	AT&T Branch Sales Contact Information
Streets Department 1900 Hampton St Louis MO US 63139	One AT&T Plaza Dallas, TX 75202 Attn: General Attorney	Street Address City State / Province Country Domestic / International Zip Code Fax: Email: Sales/Branch Manager: SCVP Name:
CUSTOMER Contact		AT&T Contact Information
Name: Jim Garavaglia Title: Asset Manager Telephone: 314-622-4830 Fax: Email: garavagliaj@stlouis-mo.gov Billing Telephone Number: Customer Number:		Name: Address: City: State / Province: Country: Domestic / Intl / Zip Code: Telephone: Email:
CUSTOMER Address		
Street Address St Louis MO US 63106 Name: Jim Garavaglia Title: Telephone: 314-522-2900 Fax: Email: garavagliaj@stlouis-mo.gov		

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AT&T Global Services is an affiliate of AT&T Corp and is authorized to execute this SOW.

AGREED:

CUSTOMER: City of St Louis

By:

(Authorized Agent or Representative)

JIM GARAVAGLIA

(Typed or Printed Name)

(Title)

DEPUTY COMPTROLLER

(Date)

10-23-18

AGREED:

AT&T Global Services

By:

(Authorized Agent or Representative)

(Typed or Printed Name)

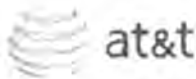
James Holcomb
Sr Solutions Architect
24 September 2018

(Date)

ra793f

Nortel 05/15/13 - Standard

STL002165



STATEMENT OF WORK
(City of St Louis – Streets Dept – CS1000 Maintenance)

Ship To Address: 1900 Hampton, St Louis MO 63139

Installation Site Address: 1900 Hampton, St Louis MO 63139

Date of Submission: 9/4/18

Purchase Order Number:

SELECTION OF EQUIPMENT SERVICE PLAN:

AT&T Voice Maintenance Solutions: ☒ Essential Plus ☐ Dedicated ☐ Custom

Support Levels: Technical Support (24X7) with Advanced Hardware Parts Replacement ☒ 24X7

Technical Support (8X5) with Advanced Hardware Parts Replacement ☐ 8X5

Initial Term: 1 Years From: 09/11/18 To: 09/10/19 Annual Price: \$ 9,184.69

Service Plan Payment Terms (default is annual): ☐ Prepay ☐ Annual ☐ Semi-Annual ☐ Quarterly ☐ Monthly

☐ Financing: (Name of Leasing Company)

PASS Basic Entitlement

Partner Assurance Support Services (PASS Basic) has been included for all applicable locations for the manufacturer to provide corrective software content to AT&T, such as software patches and updates to correct known software issues or defects on behalf of the Customer.

Please see the following exhibits:

Exhibit 1: Materials Covered for Maintenance



STATEMENT OF WORK
(City of St Louis – Streets Dept – CS1000 Maintenance)

Exhibit 1

Materials Covered for Maintenance:

CPR/Contract # : 66103487

1900 Hampton
St Louis MO 63139

Materials Covered:

184 port/channel CS1000
8 channel Call Pilot
SEB modem
Maintenance terminal
Maintenance printer
External modem
Adtran CSU
Interalia annoucer

Maintenance includes all associated telephone sets unless otherwise specifically excluded below or in the associated terms and conditions of this Agreement.

EQUIPMENT NOT COVERED UNDER MAINTENANCE PLAN:

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